

# Indulgent Ice Creams

11 Greenacres Drive, Ringmer, East Sussex BN8 5LZ,

07718 200970

[www.indulgenticecreams.co.uk](http://www.indulgenticecreams.co.uk)

Facebook page: *Indulgent Ice Creams*

## Booking Form

Please complete and sign the booking form and post back to Indulgent Ice Creams at the address above or return to [peter@indulgenticecreams.co.uk](mailto:peter@indulgenticecreams.co.uk)

Please be aware that bookings can only be accepted and confirmed when a deposit has been received and the booking form signed by the Hirer, we will acknowledge receipt of the booking and deposit by email.

If you have already had a written quotation and there have been no changes to the details provided there is no need to complete this booking form again other than signing at the bottom of page 3. If no quotation form has been completed, please complete the booking form in its entirety.

If you are making a booking and are not the bride or groom please supply here your name, address, post code, email and telephone contact and then continue with the form.

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Date of wedding/ceremony :- .....

Time of wedding/ceremony :- .....

Venue of wedding/ceremony :- .....

Post Code :- .....

Full names of the couple :-.....

Please indicate from what time you would require the ice cream van to arrive.

We anticipate that our standard hire period is 2 hours, rental after 9pm may incur an extra charge.

Time ice cream van required to arrive :~ .....

Time ice cream van required to depart :~ .....

To assist us making contact on the day could you supply the following, we will only make contact if the need arises:

Name of Best Man:-.....

Best man mobile number:-.....

Details of the numbers expected at the Reception:- please tick.

1 to 100 guests .... 1 to 5 flavours available

100 + guests .... 1 to 8 flavours available

Please feel free to choose from the flavours below, this list is not exhaustive and if there is a specific flavour you require please do get in touch.

Please tick which flavours you require dependent on how many guests you are expecting, the final number of guests and subsequently the final balance will be calculated 30 days before the ceremony.

Vanilla.....Pineapple.....

Chocolate.....Bubblegum.....

Strawberry.....Blackberry.....

Banana.....Pineapple.....

Coconut.....Rum and Raisin .....

Brown Bread.....Caramel with fudge pieces.....

Cookies and Cream.....Honeycomb with honeycomb crunch.....

Mint choc chip (white)..... Mint Choc chop (green) .....

Ginger..... Salted Caramel with caramel swirl .....

Chocolate Orange ..... Lemon with Lemon Curd swirl .....

Please see below our lovely fruit sorbets .....

Orange ..... Mango.....Strawberry.....Lemon.....

Raspberry.....Passion Fruit ..... Apple.....Blood Orange.....

If there are any specific dietary requirements, please make us aware. We have access to a large number of flavours from a local dairy farm that uses only the highest quality natural ingredients with no added artificial colours or preservatives.

All staff will all have a valid DBS certificate (or equivalent) and the vehicle will have a valid hygiene certificate from the local Council and the relevant public liability insurances in place.

Please let us know if you would like to view the van or have a sample tasting of the flavours available.

If there are any other additional requests, feel free to write in the space below or call 07718 200970.

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All personal information will be held securely.

Payments:

Payment can be made by way of BACS transfer to  
Sort Code: - 20-12-80 Account No :- 83803473

Please include the brides surname as a payment reference when paying by BACS transfer.

If you prefer a cheque payable to Indulgent Ice Creams can be posted to the address at the top of page 1.

*By signing and returning your booking form and paying the deposit you will be deemed to have agreed and accepted the below terms and conditions.*

*Thank you for booking with Indulgent Ice Creams, we enjoy our work and look forward to working with you and your families.*

*Our terms and conditions are recorded below, please read them to familiarise yourself with the booking conditions.*

*Signed: - ..... Dated: - .....*

*Peter Cook.  
Indulgent Ice Creams.  
07718 200970*

### **Terms and Conditions of business of Indulgent Ice Creams.**

- 1. A booking will be considered to be confirmed with Indulgent Ice Creams when both the booking fee has been received and the booking form has been signed and returned. A non-refundable booking fee of £100 per will secure the vehicle on the agreed date and time. The deposit is required at the time of booking.*
- 2. A written confirmation of the booking will be emailed as a receipt of both the deposit and signed booking form. Any outstanding balance is required to be paid no later than 30 days before the event/party.*
- 3. Any cancellations must be made in writing to Indulgent Ice Creams. All cancellations will incur a charge. (The minimum is the booking fee of £100). Should the Hirer cancel within 30 days of the agreed booking date, then the outstanding balance is the full agreed booking, minus the deposit and is still required to be paid in full. In the event that we secure another booking for the vehicle for the same date all monies will be refunded, minus the £100 booking fee.*
- 4. In the event of the Hirer changing the date of a confirmed booking we will transfer the booking fee to the new date subject to availability. However, if the new date is unavailable the Hirer will forfeit the booking fee of £100.*

5. In the event that the Hirer changes the date within 30 clear days of the original agreed booking date, if the new date required is unavailable; then the full balance of the original hire will still be due in full.

6. Whilst every effort is made to provide the vehicle booked Indulgent Ice Creams cannot accept any liability for unforeseen mechanical failure or any other circumstances beyond our control.

In the extremely unlikely event of a delay leading to a missed booking, a full refund will be offered, as long as it can have been proven and accepted that Indulgent Ice Creams are deemed to be wholly responsible.

7. All our vehicles and operatives will be immaculately presented; all staff hold a current DBS certificate. Our ice cream van holds a current food hygiene certificate issued by the local regulatory authority. Special requests can be considered at an additional cost.

8. We understand the complexities of the day and timings involved and our staff are likely to arrive slightly earlier than the specified arrival. Any subsequent delay in accessing our services will not be deemed to be the responsibility of Indulgent Ice Creams and the hire period starts and ends at the agreed times on the signed booking form. The ice cream van will depart at the specified departure time as recorded in your confirmation letter.

9. Indulgent Ice Creams cannot be held responsible if the booking is completely missed due to the time keeping of the hirer.

10. We have quoted a price on the information provided at the time of booking and have calculated the time required for your event/party. We have been generous in our estimates however; in the rare event that a significant amount of extra time be required an additional charge may be made proportionate to the original booking quote. Should the event/party significantly over run for a reason outside your control no extra charge will be made.

11. Indulgent Ice Creams will choose the route(s) to your event/party based on local knowledge and or satellite navigation. The drivers will use their judgement driving at a lawful and sensible speed in relation to the road and weather conditions.

12. Whilst every effort will be made to arrive at scheduled locations in good time, no responsibility can be taken for unforeseen road closures

or for restrictions relating to vehicle access to any location or unforeseen physical hold ups on route to the event or adverse weather conditions. We cannot be held responsible for late arrival or cancellation due to any other circumstances beyond our control.

13. The Hirer is responsible for any accidental or intentional damage caused to the vehicle(s) by themselves and or their guests. A minimum charge of £100 will be charged to cover the valet costs should damage be caused by any guest through drink, food or illness.

14. No responsibility will be taken for any loss or damage to any personal possession of any guest of the hirer. Unless negligence or recklessness can be proven. Every effort will be made by our staff to reunite any property found to be the members of the Hirer's party.

15. Indulgent Ice Creams cannot be held responsible for any adverse medical reaction or allergy to anything consumed or subsequently later or any injury or loss caused through excess consumption of our products. A written warning sign and a disclaimer will be displayed in relation to gluten and diary intolerances. We have never knowing had our products near any nut based product and always advice that any guest who has any intolerance to the above notifies and checks with staff of Indulgent Ice Creams before consumption.

16. Indulgent Ice Creams may take photographs for their own promotional use, they may appear on our social media sites and by signing these conditions the Hirer has given Indulgent Ice Creams permission to do so.

17. We reserve the right to amend our terms and Conditions at any time. But only the agreed terms at the time of signing are applicable

18. By signing and returning your booking form you will have deemed to have agreed and accepted the above terms and conditions.

Thank you for booking with Indulgent Ice Creams, we enjoy our work and look forward to seeing you and your guests at your event/party.

Best wishes

Pete Cook

Owner.

