

Indulgent Ice Creams

11 Greenacres Drive, Ringmer, East Sussex BN8 5LZ,
07718 200970
www.indulgenticreams.co.uk

Facebook page: Indulgent Ice Creams

Booking Form

To assist us to make your event/party run smoothly please complete and sign this booking form, then either post back to Indulgent Ice Creams at the address above or print, sign, scan and attach in an email and return to the email address below,
peter@indulgenticreams.co.uk

Please be aware that bookings can only be accepted and confirmed when a £100 deposit has been received and the booking form has been signed by the Hirer. We will acknowledge receipt of the booking and deposit by email.

If you have already had a written quotation and there have been no changes to the details that were provided on the original quotation form, there is no need to complete this booking form again, other than to sign it at the bottom of page 3. If no quotation form has previously been completed, please complete this booking form in its entirety.

If you are making a booking for a 3rd party, please supply below your name, address, post code, email and telephone contact and then continue with the form. Many thanks.

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Date of event/party :-

Time of event/party :-

Venue of event/party :-

Post Code :-

Name of the contact point and telephone number on the day:-

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Please indicate from what time you would require the ice cream van to arrive at the event/party. We anticipate that our standard hire period is a minimum of 2 hours, but we are very flexible on both the hire period and arrival times.

Time ice cream van required to arrive :~

Time ice cream van required to depart :~

Details of the numbers expected at the event/party :- please tick.

1 to 100 guests 1 to 5 flavours available to choose from.

100 + guests 1 to 8 flavours available to choose from.

We have access to a large number of flavours from a local dairy farm that uses only the highest quality natural ingredients with no added artificial colours or preservatives and only uses locally sourced ingredients where possible.

Please let us know if you would like to view the van.

Please tick which flavours you require.

Vanilla.....Pineapple.....

Chocolate..... Cookies and Cream

Strawberry.....Blackberry.....

Banana.....Pineapple.....

Coconut.....Rum and Raisin

Brown Bread.....Caramel with fudge pieces.....

Bubblegum.....Honeycomb with honeycomb crunch

Mint choc chip (white) Mint Choc chop (green)

Ginger..... Salted Caramel with caramel swirl

Chocolate Orange Lemon with Lemon Curd swirl

Please see below our fruit sorbets.....

Orange Mango.....Strawberry.....Lemon.....
Raspberry.....Passion Fruit Apple.....Blood Orange

If there any other additional requests that are required please feel free to write in the space below and we will endeavour to accommodate your specific wishes,

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All staff will all have a valid DBS certificate and the vehicle will have a valid hygiene certificate from Wealden District Council and all the relevant public liability insurances in place.

If there any other additional requests, please feel free to write in the space below or call 07718 200970 and we will always try to accommodate your wishes.

Please indicate if there are any known specific dietary requirements or food intolerances.

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If there are any queries whatsoever on the day, or at any time before then please contact us on 07718 200970.

We are more than happy for any photographs to be taken of the ice cream van and no copyright over any image taken will be sought. Please feel to publish any image recorded using social media.

All personal information will be held securely and not shared with any 3rd party unless express written permission has been granted by the hiring party.

Payments:

Payment can be made by way of BACS transfer to
Sort Code: - 20-12-80 Account No :- 83803473

Please include your surname as a payment reference if paying by BACS transfer.

If you would prefer, then a cheque payable to Indulgent Ice Creams can be posted to the address at the top of page 1.

By signing and returning your booking form and paying the deposit you will be deemed to have agreed and accepted the below terms and conditions.

Thank you for booking with Indulgent Ice Creams. We enjoy our work and look forward to working with you and your guests.

Our terms and conditions are recorded below.

Please read them to familiarise yourself with the booking conditions.

Signed: - Dated: -

*Peter Cook.
Indulgent Ice Creams.
07718 200970*

Terms and Conditions of business of Indulgent Ice Creams.

1. A booking will be considered to be confirmed with Indulgent Ice Creams when both the booking fee has been received and the booking form has been signed and returned. A non-refundable booking fee of £100 per will secure the vehicle on the agreed date and time. The deposit is required at the time of booking.
2. A written confirmation of the booking will be emailed as a receipt of both the deposit and signed booking form. Any outstanding balance is required to be paid no later than 30 days before the event/party.
3. Any cancellations must be made in writing to Indulgent Ice Creams. All cancellations will incur a charge. (The minimum is the booking fee of £100). Should the Hirer cancel within 30 days of the agreed booking date, then the outstanding balance is the full agreed booking, minus the deposit and is still required to be paid in full. In the event that we secure another booking for the vehicle for the same date all monies will be refunded, minus the £100 booking fee.
4. In the event of the Hirer changing the date of a confirmed booking we will transfer the booking fee to the new date subject to availability. However, if the new date is unavailable the Hirer will forfeit the booking fee of £100.
5. In the event that the Hirer changes the date within 30 clear days of the original agreed booking date, if the new date required is unavailable; then the full balance of the original hire will still be due in full.
6. Whilst every effort is made to provide the vehicle booked Indulgent Ice Creams cannot accepted any liability for unforeseen mechanical failure or any other circumstances beyond our control. In the extremely unlikely event of a delay leading to a missed booking, a full refund will be offered, as long as it can have been proven and accepted that Indulgent Ice Creams are deemed to be wholly responsible.
7. All our vehicles and operatives will be immaculately presented; all staff hold a current DBS certificate. Our ice cream van holds a current food hygiene certificate issued by the local regulatory authority. Special requests can be considered at an additional cost.

8. We understand the complexities of the day and timings involved and our staff are likely to arrive slightly earlier than the specified arrival. Any subsequent delay in accessing our services will not be deemed to be the responsibility of Indulgent Ice Creams and the hire period starts and ends at the agreed times on the signed booking form. The ice cream van will depart at the specified departure time as recorded in your confirmation letter.

9. Indulgent Ice Creams cannot be held responsible if the booking is completely missed due to the time keeping of the hirer.

10. We have quoted a price on the information provided at the time of booking and have calculated the time required for your event/party. We have been generous in our estimates however; in the rare event that a significant amount of extra time be required an additional charge may be made proportionate to the original booking quote. Should the event/party significantly over run for a reason outside your control no extra charge will be made.

11. Indulgent Ice Creams will choose the route(s) to your event/party based on local knowledge and or satellite navigation. The drivers will use their judgement driving at a lawful and sensible speed in relation to the road and weather conditions.

12. Whilst every effort will be made to arrive at scheduled locations in good time, no responsibility can be taken for unforeseen road closures or for restrictions relating to vehicle access to any location or unforeseen physical hold ups on route to the event or adverse weather conditions. We cannot be held responsible for late arrival or cancellation due to any other circumstances beyond our control.

13. The Hirer is responsible for any accidental or intentional damage caused to the vehicle(s) by themselves and or their guests. A minimum charge of £100 will be charged to cover the valet costs should damage be caused by any guest through drink, food or illness.

14. No responsibility will be taken for any loss or damage to any personal possession of any guest of the hirer. Unless negligence or recklessness can be proven. Every effort will be made by our staff to reunite any property found to be the members of the Hirer's party.

15. Indulgent Ice Creams cannot be held responsible for any adverse medical reaction or allergy to anything consumed or subsequently later or any injury or loss caused through excess consumption of our

products. A written warning sign and a disclaimer will be displayed in relation to gluten and dairy intolerances. We have never knowing had our products near any nut based product and always advice that any guest who has any intolerance to the above notifies and checks with staff of Indulgent Ice Creams before consumption.

16. Indulgent Ice Creams may take photographs for their own promotional use, they may appear on our social media sites and by signing these conditions the Hirer has given Indulgent Ice Creams permission to do so.

17. We reserve the right to amend our terms and Conditions at any time. But only the agreed terms at the time of signing are applicable

18. By signing and returning your booking form you will have deemed to have agreed and accepted the above terms and conditions.

Thank you for booking with Indulgent Ice Creams, we enjoy our work and look forward to seeing you and your guests at your event/party.

Best wishes

Pete Cook

Owner.